

CraigCor Distribution Co. (Pty) Ltd – Field Service Division

We are proud to announce the formation of our Field Service Division. The new division, which has been operating since July 2008, has already proved its value to numerous clients in many spheres of industry.

The mandate given to the Field Service Division has been to optimise the Up-time and efficiency of our clients' operations by implementing a range of pre-emptive, planned and reactive maintenance services.

The services offered by the division include:

Pre-Emptive Maintenance

- Documenting of PLC / HMI / SCADA programs
- Drive calibration, tuning and adjustment
- On-the-job training for equipment operators and maintenance staff
- Recording of all actions performed on site
- Control, electrical, and mechanical inspection of automation systems and equipment
- Evaluation of Plant Spares holding
- Plant Wide backup and Off-Site encrypted storage of
 - PLC / PAC
 - HMI
 - SCADA
 - Networks
 - Drives
 - Intelligent overloads

Planned Maintenance

- PLC / HMI Migration
- Drive commissioning
- Start up programs
 - Basic Setup and configuration
 - User training and Initial assistance
 - Application Programming assistance

Reactive Maintenance

- 24Hr Break-down assistance
- Emergency access to stock
- Product Failure Actions
 - Remanufacture
 - Service Exchange

Branches:

Pretoria: Unit 9, One Highveld, 5 Bellingham Street, Centurion **Tel:** +2712 000 1050 **Fax:** +2712 000 1054

Directors: MJ Lingenfelder (Managing) • JM Lingenfelder



**Authorised
Distributor**

- Warranty Exchange

Other Services

- SLA's (Service Level Agreements)
- Consultancy
 - Control System Design
 - Network layout & Design
 - Plant wide specification and Design
- Kitting
- Supply of 'Ready-to-Run' computers with Rockwell Software loaded, activated and ready to program
- Sourcing of hard to find or obscure products
- Specifying of Allen Bradley equivalent to other products

Training

- Rockwell Automation's SETA approved training center
- On site product or software specific training
- Training Needs Analysis
- Training software products

At CraigCor we hold with highest regard, our clients and their operations; we measure our success solely on your ability to attain the degree of efficiency and optimisation required within your activities. Coupled with our unsurpassed distribution and sales services, we continue to push the envelope in an industry that demands the highest levels of innovation and progress.

Please contact us for further information regarding the Field Service Division.

Contact details

Telephone : +2711 574 5300

Fax : +2711 574 5301

Postal Address : PO Box 8213
Edenglen
1613

Physical Address : 130 Boeing Road East
Bedfordview
2007

Coordinates : S 26°09'41.4"
E 28°09'17.4"

Email : admin@craigcor.co.za
sales@craigcor.co.za
support@craigcor.co.za
accounts@craigcor.co.za

Web : www.craigcor.co.za

Field Service : Mr Gordon Gradwell
+2711 574 5300
g.gradwell@craigcor.co.za

Accounts : Mrs Hannelie Laubscher
+2711 574 5303
h.laubscher@craigcor.co.za

Directors : Mr Matthew Lingenfelder (Managing)
+2711 574 5302
mj.lingenfelder@craigcor.co.za

Mr John Lingenfelder
+2711 574 5305
jm.lingenfelder@craigcor.co.za